

## STEPS TO REACTIVATE EXPRESS WEB CONNECT

The Quicken Express Web Connect through Woodforest Online Services has been reactivated.

Use the following steps to reactivate the Express Web Connect service. Please note, you must first ensure the account is deactivated before attempting to reactivate.

Tip: If you are using Firefox or Safari to download transactions, these browsers may add ".txt" to the end of the file name. If you encounter this issue, simply remove the ".txt" from the end of the file name.

For further assistance please contact Customer Care at 1-877-968-7962.

### Deactivate your Account(s) at Woodforest National Bank

1. Select your account under the "**Accounts**" list on the left side.
2. Choose **Accounts** menu -> **Settings...**
3. Remove the checkmark from "I want to download transactions."
4. Click **Save**.  
**Note:** If prompted, click **Continue** -> then **OK**.
5. Repeat steps 2 – 4 for each account at Woodforest National Bank.

### Reactivate your Account(s) at Woodforest National Bank

1. Select your account under the "**Accounts**" list on the left side.
2. Choose **Accounts** menu -> Select "**Update Selected Online Account**".
3. Click "**List**" -> Select Woodforest.
4. Click "**Continue**".  
**Note:** Select "**Quicken Connect**" for the "**Connection Type**" if prompted.
5. Click "**Save**".
6. Enter your "Login Credentials" for Woodforest National Bank.
7. Click "**Continue**".
8. In the "Choose your Accounts" screen, ensure you associate each new account to the appropriate account already listed in Quicken. Under the **Action** column, you will want to select your existing account.

**DO NOT** select "**ADD**" under the action column.

9. Repeat step 8 for each additional account you wish to download into Quicken.
10. Click "**Continue**".